

CSSIW PERFORMANCE EVALUATION REPORT 2013-14

1. **Purpose of Report**

To present to Members the CSSIW Performance Evaluation Report 2013-14.

2. **Background**

The report sets out the key areas of progress and areas for improvement in Neath Port Talbot Social Services for the year 2013-14.

The CSSIW take into account the available sources of evidence, including the annual report of the director of social services and the underpinning evidence supplied to them in support of that report. They also consider the evidence available from other CSSIW inspections, reviews and investigations, including that available from their work in regulated settings. The report has also been informed by the views of other audit and inspection bodies.

The report has been moderated to ensure a consistent and proportionate approach to their work. CSSIW engaged an independent person, external to CSSIW, to assist with this process.

3. **Overview**

The report summarises its findings which are based on Performance in relation to 'Shaping Services', 'Getting Help', 'The Services Provided' and 'The Effect on People's Lives'. Additionally, areas of Capacity include 'Delivering Social Services' and 'Providing Direction'.

The report highlights area of progress along with the areas for improvement, ultimately identifying areas for follow up by CSSIW next year.

Appendix 1 is the CSSIW Performance Evaluation Report 2013-14.

4. **Recommendations**

It is recommended that:

- Cabinet notes the CSSIW report.

5. **List of Background Papers**

Social Services Annual Report 2012-13, Rising to the Challenge

6. **Wards Affected**

All

7. **Officer Contact**

Nick Jarman, Director of Social Services, Health & Housing

Tel. No.: 01639 763356

E-mail: n.jarman@npt.gov.uk

COMPLIANCE STATEMENT

CSSIW PERFORMANCE EVALUATION REPORT 2013-14

(a) **Implementation of Decision**

The decision is proposed for implementation following consultation with the relevant Scrutiny Committee and determination and approval by Council.

(b) **Sustainability Appraisal**

Community Plan Impacts

| | | |
|-------------------------------|---|-----------|
| Economic Prosperity | - | positive |
| Education & Lifelong Learning | - | no impact |
| Better Health and Well Being | - | positive |
| Environment & Transport | - | no impact |
| Crime & Disorder | - | no impact |

Other Impacts

| | | |
|-------------------------|---|-----------|
| Welsh Language | - | no impact |
| Sustainable Development | - | no impact |
| Equalities | - | positive |
| Social Inclusion | - | positive |

(c) **Consultation**

This matter has been subject to external consultation.